

May 30, 2025

## To Our Valued Customers,

As you may be aware, rising import costs are impacting our industry, leading to market fluctuations that may persist. In times like these, preparation and adaptability are key.

For the past five years, Paragon has proudly maintained stable pricing. However, to continue providing the quality and service you expect, we will be making a necessary adjustment. Effective June 15, 2025, all orders will reflect an approximate 5% price increase. Rest assured, any backorders placed before this date will be honored at their original price upon availability.

We deeply appreciate your trust and support as we navigate these industry changes together. Thank you for your continued business—we look forward to serving you.

Sincerely,

Jeffery Smith

Jeffery Smith Founder & CEO